How To Access Your Insurance Card

1 Please visit WebTPA.com and click on the green "Login" button on the top right of the screen. Select "Member Login" from the three choices.

2 On the Online Member Portal page, click "Register Now." Read the License Agreement and click "Agree." You will then see this screen:
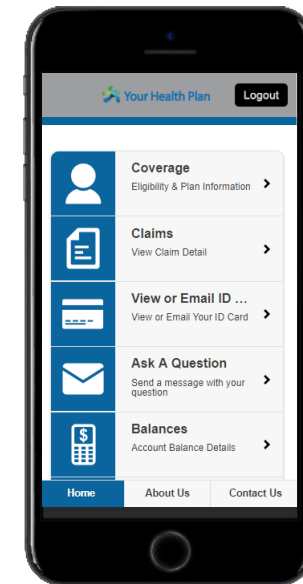

3 In the box under "Subscriber SSN or Member ID," enter your student ID number. If your student ID number is fewer than 9 digits long, please add zeros at the beginning of the number when typing it in this box. For example, if your student ID is S12345, enter 000S12345.

4 Under "Subscriber Home Zip Code," enter the ZIP code supplied to your school when you registered. This should be the ZIP code for your local U.S. address.

5 In the box "Subscriber Date of Birth," enter your date of birth, using the format mm/dd/yyyy.

6 Click "Next," then follow the prompts to create a username and password (password must be at least 8 alphanumeric characters) and enter three security questions and answers.

7 Confirm your information. You may then log in to the site with the username and password you just created. From the Home page, click the link, "Print or Request an ID Card."

WebTPA Mobile App

Available to iPhone and Android users, the WebTPA Mobile App is **FREE** and provides on-the-go functionality enabling members to view coverage, claims information, ID cards & balances, as well as contact Customer Service. Downloading the app is quick and easy - visit the Apple® App Store or Google Play for Android™. Members can also scan our QR code to be directed to the WebTPA website!

Available for Android, iPhone, iPad

On-the-go functionality to view ID cards, check eligibility, review claims, and more!

Questions? Call Customer Service at 1-800-407-0620