

**Grambling State University
Division of Student Affairs
Office of Student Conduct**

Mediation-Program for Dispute Resolution



"Together We Can"

Ready to Explode?

The Office of Student Conduct is excited about facilitating Mediation(Program for Dispute Resolution). This process gives students a unique opportunity to critically evaluate positive strategies regarding conflict resolution while pursuing their education. It is our desire to assist students in developing attitudes that will foster life- long constructive practices through problem-solving abilities, and good communication skills.

What is Mediation?

Grambling State University's Mediation Program is an affective form of conflict resolution which allows students to negotiate their own disputes on neutral grounds in a peaceful, non-violent method facilitated by a mediator. Through this process students can better understand the nature of the conflict as well as each others point of view.

Types of Issues Mediators Monitor

- Rumor and gossip disputes
- Relationship challenges/harassment
- Racial and cultural confrontations
- Minor assaults
- Roommate conflicts
- Student Organization Disputes

When is Mediation Not Recommended?

- Sexual Assault
- Suicide
- Physical Assault
- Drug Use
- Weapon Possession
- Legal Problems

Referrals for Mediation are made by the following:

- Self
- Peers
- Concerned People
- Resident Assistants
- Faculty/Staff/Administrators

Who are Mediators?

- *Trained Grambling State University faculty/staff who help students solve a problem/conflict*
- *Has the patience to listen to people*
- *Keeps information confidential*
- *Conducts the mediation*
- *Does not make decisions for students nor take sides*
- *Help students remain focused on the problem*

Mediation Is:

- Informal
- Private
- Voluntary
- Effective communication
- Designed to create a **win/win** solution! Not a **win/lose** or **lose/lose** solution
- A formulated resolution signed by both parties as well as the mediator

Office of Student Conduct

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