

# Welcome to

Cardholder Approvers Travel Training

May 25, 2017



## Presenters

- Rachel Neal, Controller
- Angela Harris, Disbursements Manager

Topics addressed in this presentation

- Changes in State requirements for cardholder & cardholder approvers
- Changes in the University's Policy
- Procedural changes
- Organizational changes within the Controller's Office and Disbursement's Office (i.e. who handles what)
- Answer any questions you may have

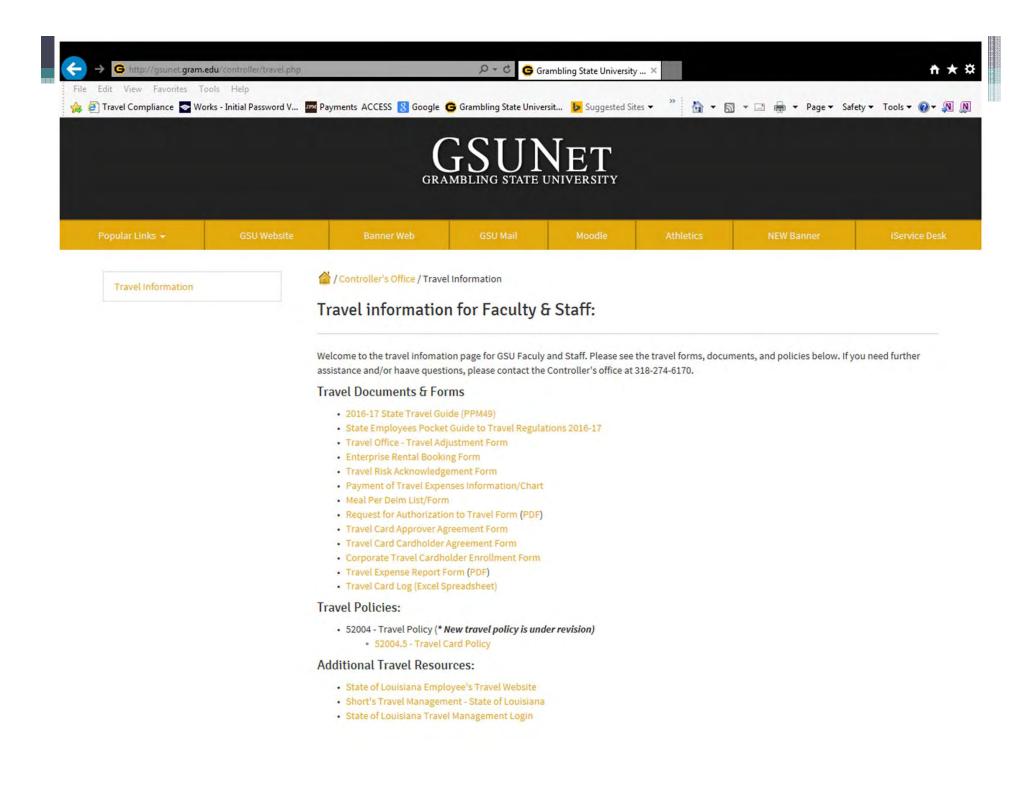
# Controller's Web page

What's New

# Controller's Web page

### **Travel Information has been added to Controller's Web page**

- Go to GSUNet
- Click on Popular Links (on the left)
- Select Controller's Office (from the drop box)
- Click on Travel Information (on the left)



# Organizational Changes

# (Who Does What?)

Controller's Office Mrs. Jacqueline Whitaker, Assistant to the Controller whitakerj@gram.edu ext. 6170

- Processes Credit Card Applications
  - (i.e. Corporate Travel Cardholder Enrollment form)
- Issues Credit Cards to Employees
- Traces Dormant Cards

## Controller's Office

#### Mrs. Rachel Neal, Controller <u>nealr@gram.edu</u> ext. 6426

- Monitor Cardholder Compliance
- Monitor Cardholder Approvers Compliance
- Adjust Cardholder Credit Limits
- Monitor Group Travel/Team Travel Credit Limits
- Resolve card use issues

# Monitor Cardholder Compliance

- Current Cardholder Application on file
- Current Cardholder Certification on file
- Cardholder Training completed in LEO
  - Please note all of these must be updated annually
  - Any non-compliance will result in the travel card being suspended.
- Unauthorized use of Credit Card
  - A cardholder is only allowed 2 instances of unauthorized use in a 12-month period before their card is cancelled.

## Monitor Cardholder Approver's Compliance

- Current Cardholder Approvers Certification on file
- Cardholder Approvers Training completed in LEO
   Please note all of these must be updated annually

# Adjust Cardholder Credit Limits

- Increase and decrease credit limits as needed
  - Individual Travel Cards
  - Team Travel Cards

## Resolve card use issues

- If a cardholder cannot use their card
- Card has been compromised and cardholder has experienced fraudulent activity

## Disbursement's Office

#### Mrs. Angela Harris, Disbursement Manager <u>harrisal@gram.edu</u>

#### ext. 2752

#### or

Mrs. Margarette Calloway, Disbursement Specialist <u>callowaym@gram.edu</u> ext. 3367

• Processes Enterprise Rental Forms

# Disbursement's Office

#### Mrs. Beverly Bass, Disbursement Accountant bassb@gram.edu ext. 2576

- Individual new employee/cardholder training
- Process travel authorizations
- Liquidate (close out) encumbrances
- Process payments for airfare (Short's Travel)
- Process expense reports
- Collects Bank of America statements and completed travel card log

# University Card Travel Policy

#### What's New & & What you need to pay special attention to

## What's New

- **Request for authorization** to travel form must be submitted to the travel office 10 business days prior to each trip for foreign, out of state, and all conference convention travel by employees.
- **Travel expense reports** along with all original receipts and other supporting documentation must be submitted to the travel office within 10 business days of the travelers return from travel.
- Cardholder approvers must perform an annual review of their Travel Cardholders and the Cardholder's spending limits
- Cardholder's must submit their Bank of America statement, completed travel card log, travel authorization, and copies of supporting documentation (receipts) to supervisor/approver for review and approval. The supervisor/approvers must approve and submit all the bank statements, completed travel card logs, travel authorizations, and copies of supporting documentation to the travel office by the 10<sup>th</sup> of the Month.
  - The approvers will be responsible for obtaining, approving, and submitting all bank statements, completed travel card logs, travel authorizations, and copies of supporting documentation from each cardholder they supervise/approve
  - Please submit to the travel office in a timely manor (i.e. by the 10<sup>th</sup> of each Month).
  - Non-compliance will result in the Cardholder's card being suspended.

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## What you need to pay special attention to

- Cardholder must always check their hotel bill and/or folio and make sure in-state sales tax hasn't been charged
  - If in-state sales taxes are charged, it is the cardholder's responsibility to get a credit issued to their card, or cardholder will be made to reimburse the university the total amount of the taxes charged.
- Each cardholder must provide original invoice and supporting documentation for each purchase
  - Failure to do so will result in the cardholder having to reimburse the University for these charges.

## Questions?

