

# Windows 11 Self-Install Guide

Grambling State University IT Department

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### 1. Introduction

This guide will walk you through upgrading your device to Windows 11 using the GSU Self-Service Portal. If you encounter any issues, the IT department is available for assistance.

### 2. System Requirements

Ensure your computer meets the following minimum system requirements for Windows 11:

- Processor: 1 GHz or faster with 2+ cores on a compatible 64-bit processor
- RAM: 4 GB or more
- Storage: 64 GB or more
- TPM: Version 2.0
- Secure Boot: Enabled
- Graphics Card: DirectX 12 compatible
- Display: 720p resolution or higher

To check your system compatibility:

1. Press Win + R, type `msinfo32`, and press Enter.
2. Look for TPM Version (must be 2.0) and Secure Boot (must be enabled).

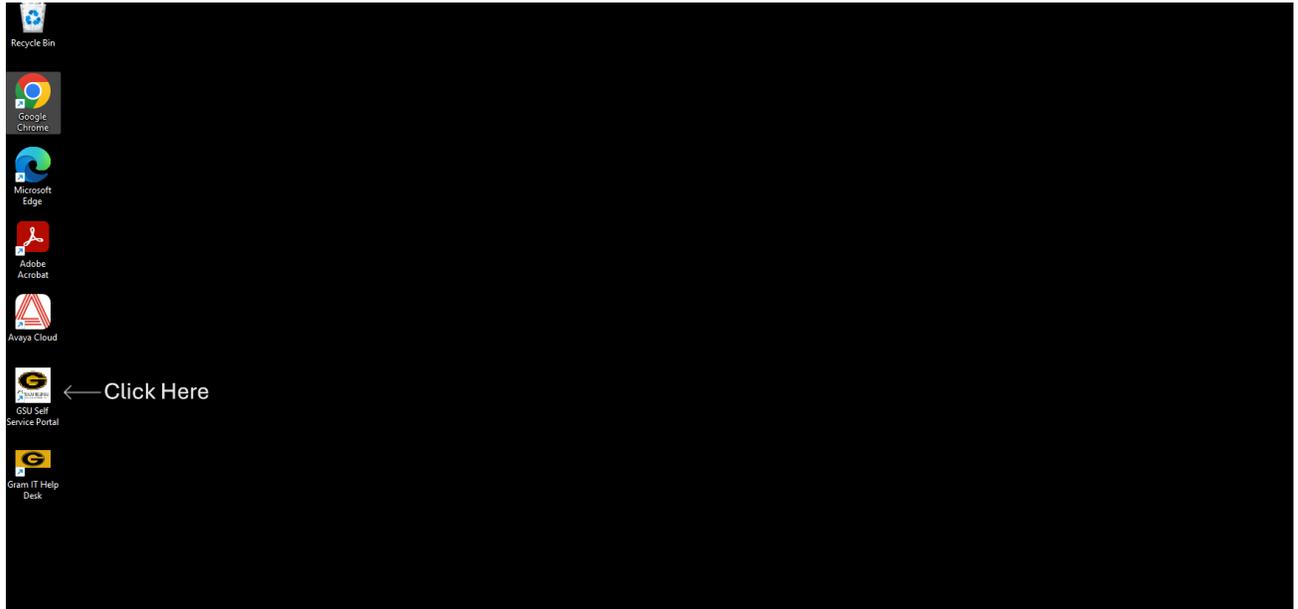
### 3. Pre-Installation Checklist

- ✓ Back up important files to OneDrive or an external drive.
- ✓ Ensure your computer is plugged in to prevent power loss during installation.
- ✓ Check your internet connection for stability.
- ✓ Close all open applications before starting.

#### 4. Accessing the GSU Self-Service Portal

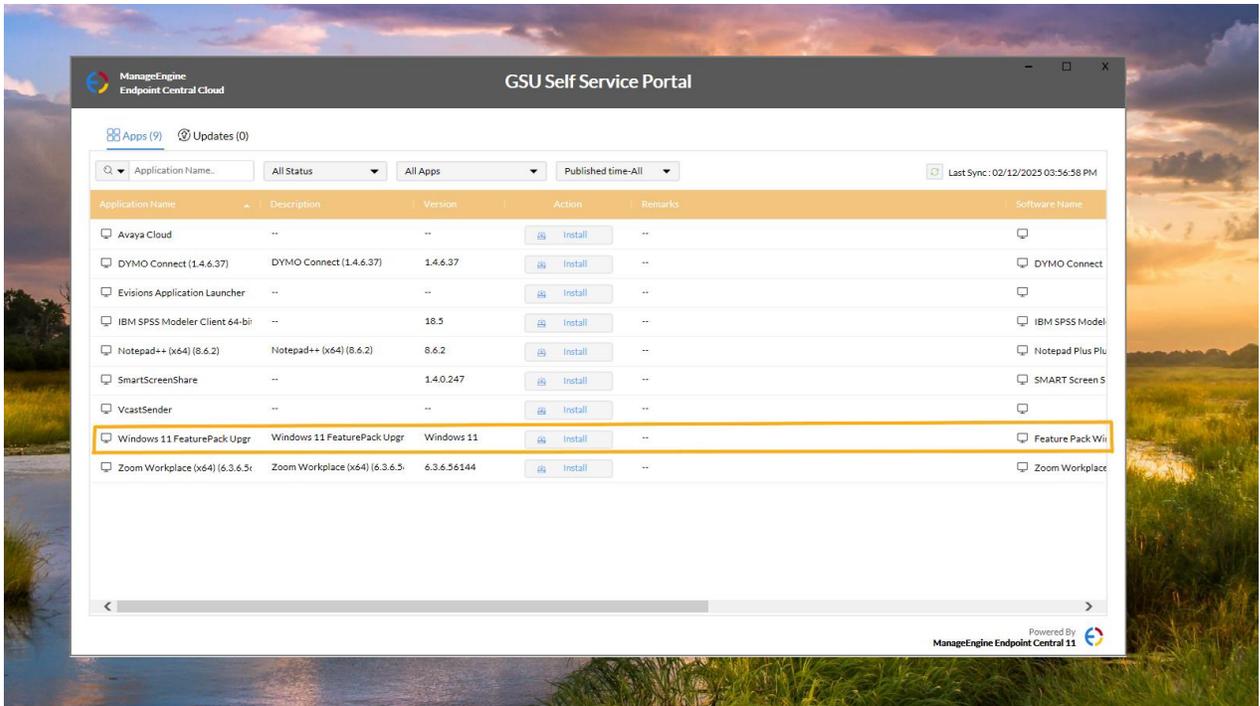
To begin the installation, follow these steps:

1. Locate the GSU Self-Service Portal on your desktop.
2. Double-click the icon to open the application.



#### 5. Installing Windows 11 FeaturePack Upgrade

1. In the GSU Self-Service Portal, scroll through the available applications.
2. Find Windows 11 FeaturePack Upgrade in the list.
3. Click Install next to the Windows 11 FeaturePack Upgrade option. We recommend **starting the upgrade before your lunch break or at the end of your workday** to avoid interruptions
4. Wait for the installation to complete. Your computer may restart multiple times during the process.



## 6. Post-Installation Setup

- Sign in with your GSU credentials.
- Verify OneDrive Sync to ensure files are accessible.
- Reinstall necessary applications such as Adobe Acrobat, Microsoft Office, and security software.

## 7. Troubleshooting Common Issues

Issue	Solution
Stuck on installation	Restart your PC and try again
Windows 11 FeaturePack not available	Ensure your PC meets system requirements
Computer stuck on restart	Hold the power button for 10 seconds, then turn it back on.
OneDrive not syncing	Open Onedrive and sign in again.

## 8. IT Support Contact Information

If you experience any issues, contact the GSU IT Help Desk:

✉ Email: [ithelpdesk@gram.edu](mailto:ithelpdesk@gram.edu)

☎ Phone: (318) 274-6141

📍 Location: Long Jones 138, Grambling State University