



Policy # 53004

AMERICANS WITH DISABILITIES ACT (ADA) EMPLOYEES and PROSPECTIVE EMPLOYEES and GENERAL PUBLIC

Effective Date: January 15, 2018

Revised Date: January 7, 2025

Responsible Office: University Compliance and Human Resources

Division: Operations and Administration

I. PURPOSE/OBJECTIVE

To provide a clear and strong statement regarding the University's compliance with the Americans with Disabilities Act (ADA) as amended, and the Rehabilitation Act of 1973. The Americans with Disabilities Act (ADA) as amended is a federal law that requires employers with 15 or more employees to not discriminate against applicants and individuals with disabilities and, when needed, to provide reasonable accommodations to applicants and employees who are qualified for a job, with or without reasonable accommodations, so that they may perform the essential job duties of the position. The Rehabilitation Act of 1973, as amended (Rehab Act) prohibits discrimination based on disability in programs receiving federal financial assistance in federal employment and in the employment practices of federal contractors. Additionally, this policy will provide guidance with implementation and dissemination of guidelines and procedures for enforcement.

II. STATEMENT OF POLICY

Grambling State University is fully committed to ensuring compliance with the requirements of the Americans with Disabilities Act and its Amending Act of 2008 (collectively ADA) to include:

- Title I: Prohibits discrimination against qualified individuals with disabilities in all employment practices, including recruitment, hiring, advancement, compensation, fringe benefits, job training and other terms, conditions, and privileges of employment. Upon request, Grambling State University shall engage in an interactive process and may approve a reasonable accommodation, unless the Requestor is not a qualified individual; doing so poses an undue hardship to the agency; or poses a direct threat to the health or safety of the individual with a disability or others.
- Title II: Ensures qualified individuals with disabilities have equal access to the full range of programs, services, activities, and facilities of the agency. Upon request, Grambling State University may provide a reasonable accommodation, unless the Requestor is not a qualified individual; doing so

would fundamentally alter the nature of the agency's service, program, or activity; or poses a direct threat to the health or safety of the individual with a disability or others.

III. APPLICABILITY

- A. This policy applies to all Grambling State University employees, applicants for employment, and members of the general public that receive services from Grambling State University.
- B. Grambling State University is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award associate, baccalaureate, master's, and doctorate degrees. GSU also may offer credentials such as certificates and diplomas at approved degree levels. Questions about the accreditation of GSU may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website (www.sacscoc.org).

C. Mandatory training requirements for Supervisors and ADA Coordinators – One Hour of Education and Training on the ADA Act

- 1. Within 90 days of hire; or
- 2. Within 90 days of appointment to a supervisory position; AND
- 3. Every 3 years thereafter.

D. Louisiana Revised Statute 46§2595

A. (1) An agency head shall require all supervisors in his agency to receive a minimum of one hour of education and training on the Americans with Disabilities Act within ninety days of hire or appointment to a supervisory position and every three years thereafter.

(2) An agency head shall require Americans with Disabilities Act agency coordinators in his agency to receive a minimum of one hour of education and training on the Americans with Disabilities Act within ninety days of hire or appointment to the role of Americans with Disabilities Act agency coordinator and every three years thereafter.

B. The education and training required by this Section may be received in person or via the internet through training and education materials approved by the public servant's agency head.

C. Each agency head shall ensure that each public servant in the agency is notified of the agency's Americans with Disabilities Act policy. Additionally, each agency head shall ensure that each supervisor and Americans with Disabilities Act agency coordinator are notified of the mandatory training requirement. The agency head shall maintain records of compliance with the mandatory training requirement by each supervisor and Americans with

Disabilities Act agency coordinator. Each supervisor's and Americans with Disabilities Act agency coordinator's record of compliance shall be a public record and available to the public in accordance with the Public Records Law.

D. Each agency head shall ensure that its Americans with Disabilities Act policy and complaint procedures are prominently posted on its publicly accessible website. If the agency does not have a website, a notice providing instruction on how to obtain these documents shall be posted in a conspicuous location in each of the agency's offices.

IV. DEFINITIONS

A. Disability: Under the ADA, an individual with a disability is a person who:

1. Has a physical or mental impairment that substantially limits one or more major life activities;
2. Has a record of such impairment; or
3. Is regarded as having such impairment as described in item # I above.

B. Impairment: Any physiological, mental or psychological disorder or condition, including those that are episodic or in remission, that substantially limits one or more major life activities when active.

C. Substantially Limits: An impairment that prevents the ability of an individual to perform one or more major life activities as compared to most people in the general population when taking into consideration factors such as the nature, severity, duration and long-term impact of the condition. Such consideration must be regardless of any mitigating measures such as modifications, auxiliary aids or medications used to lessen the effects of the condition (except for use of ordinary eyeglasses or contact lenses).

D. Major Life Activities:

1. Generally, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, sitting, reaching, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, interacting with others and working; and
2. The operation of a major bodily function, including functions of the immune system, special sense organs and skin; normal cell growth; and digestive, genitourinary, bowel, bladder, neurological, brain, respiratory, circulatory, cardiovascular, endocrine, hemic, lymphatic, musculoskeletal and reproductive functions. The operation of a major bodily function includes the operation of an individual organ within a body system.

E. Essential Functions: The fundamental and primary job duties of a position. Considerations in determining whether a function is essential include such factors as the written job description; whether the reason the position exists is to perform that function; the limited number of employees available to perform that function; and the degree of expertise required to perform the function.

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F. Qualified Individual:

1. Under Title I, an individual with a disability who meets the requisite skill, experience, and education requirements for the position and who can perform the essential functions of the position held or applied for, with or without reasonable accommodation(s).
2. Under Title II, an individual with a disability who meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by Grambling State University, with or without reasonable accommodation(s).

G. Reasonable Accommodations:

1. Under Title I, a modification or adjustment to the work environment that will enable a qualified individual with a disability to:
 - a) Participate in the testing, application and/or interview process;
 - b) Perform the essential functions of the job; or
 - c) Provide equal opportunity to the benefits and privileges of employment.
2. Under Title II, a modification that permits an individual with a disability to effectively communicate with Grambling State University and/or ensure equal opportunity relative to Grambling State University's programs, services, activities and facilities.

H. Undue Hardship: An accommodation that would be unduly costly, extensive, substantial or disruptive, in light of factors such as the size of the agency, the resources available and the nature of the agency's business operations.

I. Direct Threat: A significant risk of substantial harm to the health or safety of an individual with a disability or others that cannot be eliminated or reduced by reasonable accommodation.

J. ADA Coordinator: The Grambling State University representative responsible for facilitating the interactive, evaluation process relative to any request for accommodation is provided below. Also, persons requesting reasonable accommodations provided by the Americans with Disabilities Act as amended should contact:

Ms. Tasha Smith
ADA Coordinator/University Compliance Administrator
403 Main Street, Long-Jones Hall, Grambling, Louisiana 71245
Phone: (318) 274-2418 **Email:** smitht@gram.edu

V. PROCEDURES FOR REQUESTING A REASONABLE ACCOMMODATION

It is the responsibility of the qualified individual with a disability to request a reasonable accommodation(s) when needed. To do so, the individual:

1. May initiate a request either verbally or in writing. If in writing, the qualified individual with a disability should complete the [Request for Accommodation Form](#). If the individual needs assistance to complete the request form, Grambling State University will provide such assistance;
2. Must submit the request to the appropriate person for the nature of the accommodation requested (as further explained below); and
3. Must timely and cooperatively participate in the interactive process (as further described therein).

If the accommodation request is from a Grambling State University employee, he/she may be required, as part of the interactive process, to provide Compliance Administrator/ADA Coordinator with medical documentation from their health care provider describing the nature of the disability and the functional limitations thereof.

A. Employment (Title I)

1. Application/Testing Process

A qualified individual with a disability may address an accommodation request relative to the application and/or testing process to the following, dependent upon the Job Type indicated on the vacancy announcement:

- a) **For Classified Jobs:** Contact State Civil Service, Testing and Recruiting Office at (225) 925-1911. For more information regarding accommodations, applicants may go to: [LA Jobs Testing Accommodations](#)
- b) **For Unclassified Jobs:** Contact the Grambling State University representative identified in the vacancy announcement for the job being sought. The Grambling State University representative shall notify and collaborate with the ADA Coordinator to address the accommodation request.

2. Interview Process

If contacted for an interview, a qualified individual with a disability should notify the hiring manager at that time if an accommodation is needed to participate in the interview and, if so, the nature of the accommodation. The hiring manager shall notify and collaborate with the ADA Coordinator to address the accommodation request.

3. Performance of Essential Functions

A qualified individual with a disability may address an accommodation request related to the performance of the essential functions of a job to the following:

- a) If needed prior to or at the time of hire for a position, the accommodation request should be submitted to the person with whom the individual interviewed.
- b) If employed by Grambling State University and needed for the current job held, the accommodation request should be addressed to the immediate supervisor.

The interviewer or immediate supervisor shall notify and collaborate with the ADA Coordinator to address the accommodation request. Such requests must include the duties the individual is unable to perform and the accommodation(s) requested. Such accommodations may include job restructuring, use of accrued paid leave (or once exhausted, unpaid leave), modified or part-time work schedules, acquiring equipment or reassignment.

4. Benefits and Privileges of Employment

An employee seeking an accommodation related to the benefits and/or privileges associated with employment should notify their immediate supervisor. The immediate supervisor shall notify and collaborate with ADA Coordinator to address the accommodation request. Such requests should include the benefits and/or privileges of employment in which the individual is unable to participate and the accommodation requested. Such accommodations may include restructuring work areas, lunchrooms, break rooms, training rooms and restrooms to make them available and accessible to all employees.

NOTE: Guidelines that govern facility standards are based on the date of original construction. Additional guidelines may apply when renovations or alterations are undertaken. Grambling State University shall coordinate construction and renovation in conjunction with appropriate state departments, as well as building code, regulatory and leasing entities, as applicable.

5. Pregnancy, Childbirth, or Related Medical Condition

In accordance with La. R.S. 23:341-342, an applicant or employee with limitations arising from pregnancy, childbirth or related medical conditions may request an accommodation to the immediate supervisor. The immediate supervisor shall notify and collaborate with the ADA Coordinator to address the accommodation request. Such accommodations may include but are not limited to: providing more frequent, compensated break periods; providing a private place, other than a bathroom stall, for purposes of expressing breast milk; modifying food or drink policy; and other accommodations that permit the individual to reduce or eliminate the need for leave.

NOTE: Accommodation requests and information collected during the associated interactive process shall be limited to only those individuals with a business need-to-know.

6. Effective Communication (Title II)

A qualified individual with a speech, hearing or vision impairment may request an accommodation to the ADA Coordinator and shall be furnished with appropriate auxiliary aids and services so that the individual can participate equally in Grambling State University's programs, services and activities. Such auxiliary aids may include qualified sign language interpreters, documents in Braille and other ways of making information and communication accessible. Anyone who requires an auxiliary aid or service for effective communication should contact the ADA Coordinator as soon as possible but no later than 48 hours before the scheduled event.

7. Modifications to Policies, Procedures, or Facilities (Title II)

A qualified individual with a disability seeking modifications to policies, procedures or facilities for equal opportunity to enjoy Grambling State University's programs, services and activities should contact the ADA Coordinator. Such requests should include the specific program, service or facility that the individual is unable to access and the accommodation(s) requested.

VI. INTERACTIVE PROCESS-EVALUATION OF ACCOMMODATION REQUEST

Upon receipt, the individual to whom an accommodation request was submitted must immediately notify the ADA Coordinator. The ADA Coordinator shall:

- Document the request, if not submitted in writing by the Requestor, on the Request for Accommodation Form;
- Notify the Requestor, if he/she is a current Grambling State University employee, whether a completed Medical Inquiry Form from a health care provider is required;
- Engage in an interactive process involving consultation with the Requestor, the treating physician (if applicable) and agency management;
- Confer with the Louisiana Rehabilitation Services and/or Job Accommodation Network (JAN), as deemed appropriate, to help evaluate the availability of accommodation options and resources related thereto;
- Where appropriate, discuss any alternative, equally effective accommodations with the Requestor;
- Recommend to, and secure approval from, the Appointing Authority as to the final determination of the accommodation request; and
- Notify the Requestor, in writing, of the final determination, including information regarding the internal grievance procedure.

Individuals with disabilities are encouraged to suggest accommodations based upon

their own life and/or work experiences. Such requested accommodations will be duly considered. Nonetheless, Grambling State University reserves the right to select an equally effective accommodation that may be less expensive or impactful on business operations. All accommodation requests will be evaluated thoroughly and objectively on a case-by-case basis.

VII. INTERNAL COMPLAINT PROCEDURE

The following internal grievance procedures are available to individuals with disabilities for resolution of complaints regarding the disposition of an accommodation request or asserting any action that would be prohibited by the ADA:

- A. Employees: Grambling State University employees may file an internal grievance in accordance with Policy# 53023.5 Procedures for University Grievances.
- B. Applicants or General Public: Complaints regarding the application/testing/interview process or accessibility of a program, service or activity of the Grambling State University may be addressed in writing to:

University Compliance
Long Jones Hall; Second Floor
403 Main Street, GSU Box 403
Grambling, LA 71245
Phone: (318-274-2418)
Email: universitycompliance@gram.edu

VIII. PROTECTIONS

No individual shall be discriminated or retaliated against, coerced, intimidated, threatened, harassed or interfered with for:

- Making an accommodation request;
- Opposing any act or practice made unlawful by the ADA;
- Filing a charge, testifying, assisting or otherwise participating in an investigation, proceeding or hearing to enforce any provision of the ADA;
- Aiding or encouraging another individual in the exercise of any right granted or protected by the ADA; or
- Having a family, business, social or other relationship or association with an individual with a known disability.

IX. PUBLIC NOTICE

To ensure accessibility by all interested persons, this policy shall be made available on the Grambling State University's public website as well as a notice posted conspicuously for access by the public in each of the Grambling State University's facilities.

X. DOCUMENTATION

Forms associated with this policy are available on Grambling State University's [Human Resources](#) site, or by request to the ADA Coordinator.

- Request for Accommodation Form
- Medical Inquiry Form

XI. CONFIDENTIALITY

All documentation obtained as part of an accommodation request, including medical and other relevant information, shall be maintained as confidential records, separate from the employee's personnel file, and subject to disclosure only as allowed by law or with the individual's permission.

XII. ADDITIONAL RESOURCES

For additional resources, individuals with disabilities may contact Rikki Nicole David, State ADA Coordinator, at Rikki.david@la.gov or (225) 342-1243.

Individuals may also contact or file a complaint with the following:

- U.S. Equal Employment Opportunity Commission (EEOC) pursuant to Title I (29 CFR § 1630.1 - 1630.16) at 1-800-669-4000, 1-800-669-6820 (TTY for Deaf/Hard of Hearing callers only) or 1-844-234-5122 (ASL Video Phone for Deaf/Hard of Hearing callers only).
- Louisiana Commission on Human Rights pursuant to La. R.S. 23 :323 et seq at 225-342-6969; or
- U.S. Department of Justice (DOJ), Civil Rights Division, pursuant to Title II (28 CFR § 35.101 - 35.190) at 202-514-3847 or 202-514-0716 (TTY for Deaf/Hard of Hearing callers only).

Be advised that strict time limitations apply for filing complaints with these governmental agencies.

XIII. AMERICANS WITH DISABILITIES ACT (ADA) FAQs**Who is protected against employment discrimination under the ADA?**

Employment discrimination is prohibited against "qualified individuals with disabilities." Persons discriminated against because they have a known association or relationship with a disabled individual are also protected. The ADA defines an "individual with a disability" as a person who has a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as having such an impairment.

1. Who is a qualified person with a disability?

A qualified individual with a disability is a person who meets legitimate skill, experience, education, other requirements of an employment position that they hold or seek, and who can perform the "essential functions" of the position with or without reasonable accommodation. Requiring the ability to perform "essential" functions assures that an individual will not be considered unqualified simply because of inability to perform marginal or incidental job functions. If the individual is qualified to perform essential job functions except for limitations caused by a disability, the employer must consider whether the individual could perform these functions with a reasonable accommodation.

2. What does it mean to be substantially limiting?

According to the EEOC, an impairment "substantially limits" a major life activity if the person is either:

- unable to perform a major life activity that the average person in the general public can perform, or
- is significantly restricted as to the condition, manner, or duration under which they perform the activity as compared to the condition, manner, or duration under which the average person in the general public performs the activity.

The determination of whether an impairment substantially limits a major life activity must be made without regard to mitigating measures, including but not limited to: medication, prosthetics, hearing devices, or mobility devices.

3. What are major life activities?

Major life activities are activities that are fundamental to life and that the average person can perform with little or no difficulty, including but not limited to: caring for oneself, walking, talking, breathing, sitting, lifting, seeing, performing manual tasks, reaching, learning, speaking, working, standing, etc. Major life activities also include the operation of a major bodily function including but not limited to: normal cell growth, as well as functions of the immune, neurological, and endocrine systems.

In order to be covered under the ADA, the person must have an impairment that significantly limits one or more of these major life activities. The examples listed above are not exhaustive.

4. What are essential functions?

Essential functions are tasks that are fundamental and not marginal to the performance of the position or to satisfaction of educational requirements.

5. What is a reasonable accommodation?

A reasonable accommodation is a modification or adjustment to a job, learning

process, or the work environment that enables an otherwise qualified applicant or employee to perform the essential functions of his or her job. It is the employee's responsibility to request the accommodation and to supply the proper medical documentation supporting the need for such modification.

6. How do I request a reasonable accommodation?

If you are an employee having difficulties performing the essential functions of your job due to a medical condition, contact the ADA Coordinator:

Ms. Tasha Smith
smitht@gram.edu
Long Jones Hall
Phone: (318) 274-2418

[GSU -ADA Employee Request for Accommodations](#)

GSU -ADA Physician's Documentation of Medical Condition

University Compliance and Human Resources will work interactively with you and your supervisor to determine whether a reasonable accommodation is warranted and, if so, what the reasonable accommodation should entail.

XIV. REVISION/REVIEWED

Revised: May 9, 2024; January 7, 2025