

Curriculum Vitae

TAMIKA T. CHERRY, PMP, MPM

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PROFESSIONAL PROFILE/OBJECTIVE

I am a certified Project Management Professional with over 15 years of experience in managing complex, high-visibility projects for small and large, global companies. I have a background managing projects and programs in the areas of Information Technology, New Product Development, Legal, Finance, Cybersecurity, Video/Streaming, Artificial Intelligence, and Tax. I teach a senior-level project management course focusing on project management basics and learning to lead and work in a remote environment by embracing new software technologies commonly used in remote and hybrid work environments.

EDUCATION

- Masters in Project Management- Keller Graduate School of DeVry University, Downers Grove, Illinois., 2016
- B.S., Computer Information Systems, Grambling State University, Grambling, LA, 1999
- B.S., Management, Grambling State University, Grambling, LA, 1999

PROFESSIONAL CERTIFICATION

- Project Management Institute, Project Management Professional Certification, 2010

ACADEMIC HONORS AND AWARDS

- Outstanding Service Provider for Program Management, CenturyLink, 2017

ACADEMIC/TEACHING EXPERIENCE

- Adjunct Professor of Information Systems (Part Time Faculty), College of Business, Grambling State University, Grambling, LA, 2018-Present

COURSES TAUGHT

- Project Management, 2018-Present

TEACHING INTERESTS

- Project Management

PROFESSIONAL EXPERIENCE

CEO or Other Executive Positions In Companies.

- None

Position In Companies That Are Related To Teaching Field

- **Project Management Consultant III**, Vertex, Inc., King of Prussia, PA, (Remote) June 2024 - Present
 - Manage complex tax software projects, including some with international clients.
 - Develop and present trainings for junior project managers new to project management.
 - Work with teams to develop project management processes for new tax funding sources.
 - Address escalated issues such as projects with executive visibility, multiple impacted vendors (including international), or needed process improvements.
- **Sr. Lead Technical Program Manager**, Lumen Technologies, Monroe, LA, (Remote) June 2022 – June 2024
 - Oversaw a Diagnostics-as-a-Service (DaaS) program that uses both offshore and onshore development. This program focuses on designing and maintaining automated tools to minimize technician visits to customer homes.
 - Managed contractual vendor relationships that bolster the DaaS pipeline and platform.
 - Lead projects that transition development platforms to Google Cloud Platform, while ensuring the successful implementation of monitoring and alerting tools for cost tracking and management.
 - Guide teams responsible for managing multiple data migrations.
- **Sr. Lead Project Manager**, Lumen Technologies, Monroe, LA, Oct. 2015 – June 2022
Roles include: Actively co-managing the Project Management Office for consumer project managers.
 - Responsible for developing, organizing, and hosting project related training for the project managers.
 - Own maintaining, updating, and training project management processes geared towards ensuring standardization and simplification of project management processes.

Managing various cross-functional programs that have executive visibility.

- Manages highly sensitive financial projects that requires an understanding of the IT and financial regulations.
- Managed a new product launch designed to bring self-service, property wide Wifi to customers in multi-dwelling properties.
- Responsible for the finance program effort designed to drive automation and reduce expenses. These efforts include working with multiple 3rd party vendors along with legal, procurement, cybersecurity, customer support, finance, and an IT project team.
- Worked with vendors on projects that use artificial intelligence and chat bots to enhance human capabilities.

- Successfully managed overall program management of the CenturyLink Stream product launch that included multi-functional teams with project managers from IT, product development, product management, and operational teams.
 - Responsible for managing the operational readiness for new product development projects for our video division
 - Lead project team calls ranging from 10 to 50+ resources
 - Reported executive status to C-suite level management on a bi-weekly basis
 - Used lean principles to address executive customer escalations
- **IT Project Manager - Contract**, Innovar Group, CenturyLink, Monroe, LA, February 2014 - October 2015
Roles include: Project Manager, summer intern mentor, and as an Application Project Manager.
- **Project Manager**, TENMAST Software, Ruston, LA, October 2006 - February 2014
Roles include: Project Manager
- Organized over 50 small and large project schedules from project initiation through project execution to project completion.
 - Collaborated regularly with three cross-functional teams consisting of an average of 7 to 9 people.
 - Lead projects that have multiple dependencies and milestones such as conversion readiness, multiple on-site trainings, and hardware installation schedules.
- Previous role: IT Training and Support Specialist, Ruston, LA October 2000 - April 2006
- Achieved lead support status which included working as a liaison between the support and programming department
 - Developed and conducted on-site training classes for clients on the use of our proprietary Housing software while consistently receiving evaluations scores of 3.5 or better on a 1-4 scale
 - Hands on involvement in the development of training materials, quick start guides, and presentation material used for the training courses.
 - Performed data conversions on client's software from DOS based programs to Window based format. Wrote SQL statements to update/correct data when necessary.
- **Customer Service Representative**, CHASE MANHATTAN MORTGAGE, Monroe, LA
May 1999 - October 2000

Owned Companies or Owned Businesses Related To Teaching Field

- None

Consulting Related To Teaching Field

- None

Other Paid Jobs Not Listed Above

- None

SCHOLARLY CONTRIBUTIONS

Peer Reviewed Journals

- None

Editorial-Reviewed Journals and Articles

- None

Research Monographs

- None

Relevant Books/Textbooks

- None

Chapters

- None

Peer Reviewed Proceedings

- None

Peer Reviewed Academic Conference/meeting Paper Presentations

- None

Competitive Research Awards Received

- None

Case Studies

- None

Professional Practice Standards or Public Policy

- None

Faculty Research Seminar (Symposium)

- Project Management in Corporate America, Grambling State University, October 2023

None-Peer Reviewed Journals

- None

Manuscripts Under Review

- None

Manuscripts In Progress

- None

Presentations and Workshops

- Created and presented a presentation on Project Management – Initiating and Planning, Lumen Technologies, Virtual, July 27, 2020
- Created and presented to active project practitioners on the topic: Art vs. Science of Project Management, PMI Northern LA Chapter Meeting, Shreveport, LA, Sept. 21, 2017

Book Reviews

- None

Other

- None

RESEARCH INTERESTS

- Project Management

PROFFESIONAL SERVICE

- None

UNIVERSITY SERVICE

- None

COLLEGE OF BUSINESS SERVICE

- None

DEPARTMENT or ACADEMIC PROGRAM SERVICE

- None

COMMUNITY SERVICE

- Children’s Coalition, 117 Hall St., Monroe, LA
 - Provided Project Management Training for Non-Profits, Nov. 16, 2017, Jan. 18, 2018, Aug. 7, 2018

PROFESSIONAL AFFILIATIONS

- Project Management Institute
 - Past President, 2019 - 2022
 - President, PMI Northern Louisiana Chapter , 2016-2018
 - Vice President , Professional Development 2013 -2015
- Toastmasters

- Competent Leader, Toastmasters, April 2017
- Competent Communicator, Toastmasters, February 2016
- President, Parent Teacher Organization, - J.S. Clark Magnet School, August 2015 - May 2017
- Member, National Society of Leadership and Success, 2015-Present

PROFESSIONAL DEVELOPMENT

Professional Licence Renewal/Re-certification

- Project Management Institute, Member ID 1724578, Project Management Professional Certification (PMP #: 1320398)

Classes Attended

- Data Privacy Trainings - Annually
- Dare to Lead, Brene Brown, Sept. 2023 - Dec. 2023
- Leading SAFe, Developing the Five Core Competencies of the Lean Enterprise, Scaled Agile, Inc. - April 11-12, 2019
- Advanced PowerPoint, Dave Paradi, Think Outside the Slide - December 2018
- Program Management, Global Knowledge - March 6-8, 2018
- Leading Complex Projects, Global Knowledge - January 16-18, 2018
- Project Portfolio Management, Global Knowledge - December 5-7, 2017
- Delivering Agile Projects with Scrum, ESI (Twenty Eight Strategy) - November 3-4, 2016
- Intro to Agile - ESI (Twenty Eight Strategy) - January 26-28, 2016
- Rapid Assessment & Recovery of Troubled Project, ESI (Twenty Eight Strategy) - April 7-9, 2015
- Lean Mastery, LA Tech - April 10, 2015
- Intro to Six Sigma, LA Tech - May 15, 2015

Educational Seminar/Symposium/Conference or Meeting Attended

- Project Management Institute Region 6 Leadership Conferences
 - April 4-6, 2014, Denver, CO
 - March 20-22, 2015, Dallas, TX
 - February 26-28, 2016, New Orleans, LA
 - May 5-7, 2017, San Antonio, TX
 - April 13-15, 2018, St. Louis, MO

Educational Workshops Attended

- None

GRANTS

Sponsored

- None

Non-sponsored

- None