

Curriculum Vitae

QUANESHIA T. ARMSTRONG, MBA, CPA

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PROFESSIONAL PROFILE/OBJECTIVE

- Highly motivated, well-educated, and seasoned business professional with newfound commitment to impart knowledge into future business leaders
- Entrepreneur within the Accounting realm providing attestation, consulting, and advisory services to small to medium sized businesses
- Industry experience includes 10 years of direct leadership experience in Accounting, IT and Marketing positions at Fortune 500 and industry leading companies/firms such as Nike, Ernst and Young, LLP and Navient

EDUCATION

- LOUISIANA TECH UNIVERSITY - Ruston, LA Sept 2017 - Nov 2017
Lifelong Learning Graduate Level Course Credit
- INDIANA WESLEYAN UNIVERSITY - Indianapolis, IN Apr 2010 - Dec 2012
Masters in Business Administration; Accounting
- GRAMBLING STATE UNIVERSITY - Grambling, LA June 2000 (Summer); Aug 2001- May 2005
Bachelor of Science in Accounting & Computer Information Systems

PROFESSIONAL CERTIFICATION

- Licensed Certified Public Accountant (CPA), Louisiana, 2016 - Present

ACADEMIC HONORS AND AWARDS

- Recognized by NABA Grambling Student Chapter for Outstanding Academic Support to Accounting Students, 2018
- Selected by President and leadership team to participate in the Universities of Louisiana Management & Leadership Institute, 2018
- Selected attendee of the annual Ph.D. Project Conference, 2018

ACADEMIC/TEACHING EXPERIENCE

Accounting Lecturer I, Grambling State University

Aug 2017 - present

- Facilitate students' learning through high quality teaching and learning material to support and develop student learning of accounting concepts at an undergraduate level
- Design teaching material and deliver either across a range of modules or within a subject area.
- Support the mission of the College of Business by preparing` aspiring business professionals for business related careers and pursuit of advanced studies.
- Perform academic advising by assisting and guiding students in developing an educational plan towards successful completion of degree requirements and achieving life/career goals

COURSES TAUGHT

- Managerial Accounting
- Intermediate Accounting I
- Intermediate Accounting II

TEACHING INTERESTS

- Financial Accounting
- Computerized Accounting
- Non Profit/Governmental Accounting
- Data Analytics

PROFESSIONAL EXPERIENCE

CEO or Other Executive Positions In Companies.

- None

Position In Companies That Are Related To Teaching Field

Project Manager, Grambling State University

March 2018 – present

- Responsible for managing key client projects as authorized and approved by the VP of Finance & Administration
- Perform thorough review of current business processes and provide recommendations supported by feasible and sound project plans
- Develop and coordinate comprehensive project plans by employing appropriate strategies, resources, tools, and systems.

Risk Management Consultant, Ingalls Information Security

Dec 2016 – Aug 2016

- Perform security-related assessment and improvement activities that inform, direct, and strengthen client security programs such as performing risk assessments, controls reviews, and network security architecture reviews.
- Evaluate the IT infrastructure of multiple clients to determine adequacy of the controls to detect and prevent unauthorized activities and provide an acceptable level of risk to the organization and establishes controls to mitigate loss.
- Develop standard operating procedures and deliverables for instituting uniformity of IT risk assessment deliverables for use on all client engagements.

Senior Risk Advisory Consultant, Ernst & Young LLP

Aug 2015 – Apr 2016

- Served as a fieldwork leader to assist a leading telecommunications company in employing and enhancing proper information systems, business processes, resources, and controls to maximize efficiencies and minimize risk.
- Served as engagement project leader by directing the daily progress of internal audit fieldwork, informing supervisors of engagement status, and managing staff performance.
- Demonstrated and applied a thorough understanding of complex accounting/IT business processes and information systems as a result of company merger and acquisitions.

Account Manager Consultant, SCOTT DENTISTRY

Aug 2012 – May 2014

- Served as a liaison between dentists and staff by overseeing a team of 3 Front Office Assistants and perform daily dental office operations that include dental and medical insurance claim submissions, cash management, office software maintenance, insurance verification, insurance linkage, and sound dental office procedures.
- Managed collection of accounts from patients and insurance carriers, as well as work with outside collection agency to collect on past-due accounts while ensuring that weekly receipts are at or above 80% weekly production.
- Utilized problem-solving skills by identifying problem areas in office systems and implementing office standards as well as applications used to improve office flow and patient experience, while mitigating potential HIPAA threats to the practice.

Senior Information Technology Auditor, Ernst & Young, LLP

Jul 2005 – Jun 2009

- Served as senior auditor, client liaison and project manager responsible for managing budgetary and project findings for clients with IT operation and application audit budgets in excess \$15,000.
- Accurately designed and tested application controls related to various significant processes (i.e. Purchase to Pay, Sales to Cash, Fixed Assets, Financial Reporting, Payroll and Inventory) that relieved the core financial team of testing automated or independent manual controls, while preventing budget overruns.
- Assisted healthcare, oil and gas, banking, payroll outsourcing, casino/gaming clients with their Sarbanes-Oxley and regulatory compliance initiatives and provided information technology audit and advisory services to the marketplace.

Owned Companies or Owned Businesses Related To Teaching Field

Owner, QuaSolutions, LLC

October 2016 – present

- Perform needs based services for small business clients within the non-profit sector.
- Conduct review of quarterly reports mandated by the Louisiana Department of Revenue to ensure accurate and timely reporting of client financial information
- Review and assess clients business environment and provide recommendations for improving financial operation as well as related business processes

Consulting Related To Teaching Field

Owner, QuaSolutions, LLC

October 2016 – present

- Perform needs based services for small business clients within the non-profit sector.
- Conduct review of quarterly reports mandated by the Louisiana Department of Revenue to ensure accurate and timely reporting of client financial information
- Review and assess clients business environment and provide recommendations for improving financial operation as well as related business processes

Senior Information Technology Compliance Analyst, NAVIENT

May 2014 – Aug 2015

- Analyzed and performed testing of designed controls to ensure that Navient's information security standards and practices are consistent with industry best practices and regulatory requirements, such as PCI DSS, FFIEC, NIST, FISMA, and Sarbanes-Oxley.
- Coordinated multiple SOX 404 and SSAE16 IT related projects by ensuring that initial and follow-up evidence requests to Navient's evidence providers are requested, received, and distributed to internal and external auditors in a timely manner.
- Assisted control owners in the management of IT issues by ensuring that planned controls and issues discovered as a result of continuous monitoring testing were remediated and resolved in a timely manner.

Other Paid Jobs Not Listed Above

- None

SCHOLARLY CONTRIBUTIONS

Peer Reviewed Journals

- None

Editorial-Reviewed Journals and Articles

- None

Research Monographs

- None

Relevant Books/Textbooks

- None

Chapters

- None

Peer Reviewed Proceedings

- None

Peer Reviewed Academic Conference/meeting Paper Presentations

- None

Competitive Research Awards Received

- None

Case Studies

- None

Professional Practice Standards or Public Policy

- None

Faculty Research Seminar (Symposium)

- None

None-Peer Reviewed Journals

- None

Manuscripts Under Review

- None

Manuscripts In Progress

- None

Presentations and Workshops

- None

Book Reviews

- None

Other

- None

RESEARCH INTERESTS

- The fusion of financial accounting, auditing and data analytics

PROFFESIONAL SERVICE

- Louisiana CPA Society Academic Education Issues and Financial Literacy committee members

UNIVERSITY SERVICE

- SACSCOC Educational Program Structure and Content Committee Co-Chair, 2018 – Present.
- University Finance Committee Member , 2018 – Present.
- The Golden Pitch – 2018 Business Pitch Competition University Coordinator, 2018 – Present.

COLLEGE OF BUSINESS SERVICE

Student Organization Involvement

- NABA Advisor, 2018 – Present.
- IMA Campus Advocate, 2018 – Present.
- Society for Financial Education and Professional Development – Faculty Advisor, 2018 – Present.
- College of Business Recruiting Representative, 2018 - Present

Committees/Projects

- Accreditation Oversight Committee, Member, 2018 - present.
- Faculty Qualification and Engagement Committee Member, 2018 – present.
- Student Affairs Committee, Member, 2018 - present

DEPARTMENT or ACADEMIC PROGRAM SERVICE

- Student academic advising.

COMMUNITY SERVICE

- Northeast Louisiana Food Bank Volunteer, 2018

PROFESSIONAL AFFILIATIONS

- Member, Association of International Certified Professional Accountants (AICPA), ?????? - Present
- Member, Society of Louisiana Certified Public Accountants (LCPA), ?????? - Present
- Member, FBLA/PBL Professional Division, ?????? - Present
- Member, National Association of Black Accountants (NABA), ?????? - Present
- Member, Alpha Kappa Alpha Sorority, Incorporated – Epsilon Psi Omega Graduate Chapter Treasurer, , ?????? - Present

PROFESSIONAL DEVELOPMENT

Professional License Renewal/Re-certification

- CPA, Louisiana, license renewal,

Classes Attended

- Quality Matters Designing Your Online Course , 2018
- Quality Matters Applying the QM Rubric Course , 2018

Educational Seminar/Symposium/Conference or Meeting Attended

- International Academy of Business and Public Administration Disciplines Conference, April 2018

Educational Workshops Attended

- March 14, 2019, *Instructional Practices That Can Lead To Positive Student Learning Outcomes*, College of Business professional development workshop, JTS 264, Grambling State University, Conducted by Dr. Kathryn Newman and Ms. Tiffany Jackson of College of Education, Grambling State University, Grambling, LA
- Louisiana CPA (LCPA) Society Educators Workshop, March 2018

GRANTS

Sponsored

- None

Non-sponsored

- None